**MOVING TO WORK, UPDATE #2**

**U HAP Frequently Asked Questions**

1. **Why are the UHAP Payments being terminated?**

As an MTW Agency, we are implanting changes to our rental assistance program, which will allow the agency to

* Increase housing choices for eligible low-income families.
* Achieve greater cost-effectiveness of federal expenditures and reduce costs.

1. **When is the last payment?**

September 2023 is the last payment.

1. **What will happen to the balance on my UHAP Card?**

You can still use your card until a zero balance; you will need to contact the customer service number on the back of your card if you have any questions or concerns regarding the continuous use of the card.

1. **How will the utilities get paid?**

If you cannot pay for your utilities, you can reach out to SHARE, United Ministries, or call 211 on your mobile phone.