

# Summary Report for Greenville Housing Authority

06/24/25



Results One tested the website manually, using assistive technologies, along with automated tools.

## Tools and Assistive Technology Used

- NVDA.
- JAWS.
- ZoomText.
- VoiceOver.
- WAVE.
- ANDI.
- Axe DevTools.

## Process

Manual testing was conducted with assistive technology to ensure the website could be used by people with disabilities, we confirmed the issues found by automated testing and found others that were only apparent while using Assistive Technologies.

The Greenville Housing Authority site has been Remediated by the Rivendell International Inc. team, working together with RO, the team is in touch with us and has asked questions to aid with remediation, Regression has been conducted and our suggestions are listened to. There are some lingering issues that are being discussed by leadership.

## Issues found and Remain:

- **PDF:** PDFs have not been tested for accessibility. We plan to review them in the future.
- **TAB navigation:** TAB navigation sometimes skips parts of expanded menus, because of the current structure of the navigational order. We plan to review them in the future. Currently they can be navigated by using the directional arrow buttons.

## Monitoring

The Results One team recommends that the website be evaluated by a manual tester once every year, to ensure compliance is maintained with WCAG 2.1 AA as well as any future standards that might be considered valid in the future.

Citlali Rioja  
CPACC, Accessibility Specialist  
Results One LLC.



**Certified Professional  
in Accessibility Core Competencies**  
International Association of Accessibility Professionals

